



BRITISH BUTLER INSTITUTE®
— *Changing People's Lives* —

The British Butler Institute International School.
Cigar & Champagne 1 Day Certification Programme
(Trained British and International style)



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PRINCIPAL MR GARY WILLIAMS ESQ



Interaction with principals and guests is about exceeding expectations, delighting, and surprising! We will train you to reach the highest level of service.

“Taking service standards to another level completely”



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Curriculum

What is a cigar / history / production / types.

Professional cigar presentation, service, and knowledge.

The cigar kit in its totality including the wow factor.

Care of the humidor.

Professional care for cigars.

How to light a cigar.

How to cut and punch cigars.

Terminology.



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Pairing a cigar with a beverage.



Outstanding Champagne service.

Service professional standards including opening and pouring.

Dealing with a guest that smokes in a non-smoking area.

Jacket presentation.

Role plays taking jackets off and putting jackets on as well as looking at the cloakroom standards and service check list needed. Language and protocol for all occasions taught.



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